

ATM Banking made easy.

Have a look at our latest and most popular features:

Inter-account Transfer



1. Insert **Card**
2. Enter **5 Digit Pin**
3. Select **More Services**
4. Select **Payment** and **Transfers**
5. Select **Inter-account**
6. From: (select account)
7. To: (select account)
8. Enter **Amount**
9. Confirm details - Select **Proceed**
10. Print slip - Select **Yes** or **No**
11. Return card

Pay Beneficiary



1. Insert **Card**
2. Enter **5 Digit Pin**
3. Select **More Services**
4. Select **Payment** and **Transfers**
5. Select **Beneficiary**
6. Select **Pay Beneficiary**
- select **Beneficiary**
(if using other bank, Select **Yes**
- payment takes 2 business days to reflect)
7. Enter **Amount**
8. Confirm details - Select **Proceed**
9. Print slip - Select **Yes** or **No**
10. Return card

Pin Reset



1. Insert **Card**
2. Enter **5 Digit Pin**
(existing pin for card)
3. Select **More Services**
4. Select **Change Pin**
5. Enter **Existing Pin**
6. Enter **Pin of your choice**
7. Enter **Pin of your choice again**
8. Slip will print out
9. Return card

Statement



1. Insert **Card**
2. Enter **5 Digit Pin**
3. Select **More Services**
4. Select **Statement**
5. Select **Full Statement**
6. Select **Period**: (1 month, 2 months, 3 months, etc)
7. Print address - **Yes**
8. Return card

Cash Withdrawal



1. Insert **Card**
2. Enter **5 Digit Pin**
3. Select **Amount**- R100, R200, R350, R500 or R1000
4. For other amount, select **Own Amount**
5. Type **Amount** on keypad
6. Select **Proceed**
7. Print slip - Select **Yes** or **No**
(ATM returns card)
(ATM dispenses cash)
(Slip will print out if **Yes** was selected)

Report a Lost or Stolen Card



1. Call our **Lost Card Division** immediately
South Africa: 0800 020 600
International: +27 10 824 1515
2. Confirm your **ID** or **Card Number**
3. Keep the **Reference Number** we give you safe in case of fraud
4. Don't use any cards linked to your old card until you have your replacement card's new number

Cardless Deposit



1. Select **Deposit**
2. Select **Standard Bank Account**
Terms & Conditions
- Select **Yes**
3. Enter **Account Number**
4. Type **Reference** (On Screen)
5. Enter **Contact Number**
6. Email receipt - Select **No**
7. Consent - Select **Yes** or **No**
8. Place cash upright into slot
9. Confirm details - select **Proceed**
10. Select **Deposit Complete**
11. Slip will print out

Cash Deposit with Card



1. Insert **Card**
2. Enter **5 Digit Pin**
3. Select **More Services**
4. Select **Deposit Cash**
Terms & Conditions
- Select **Yes**
5. Select **My Accounts**
(select account)
6. Place cash upright into slot
7. Confirm details
- Select **Proceed**
8. Return card
(slip will print out)

Collect Instant Money



1. Select **Collect Instant Money**
2. Enter **5 Digit Pin**
3. Enter **10 Digit Voucher Number**
(ATM will dispense cash)
4. Print slip
- Select **Yes** or **No**

Confirmation of Banking Details



1. Insert **Card**
2. Enter **5 Digit Pin**
4. Select **More Services**
5. Select **Manage Accounts**
6. Select **Bank Account Confirmation Letter**
7. Print letter
8. Return card

Increase Daily Withdrawal Limit



1. Insert **Card** and enter **5 Digit Pin**
2. Select **More Services**
4. Select **Manage Card**
5. Select **Card Limits**
6. Select **Yes**
7. Select **Daily Limit**
8. Enter **Amount for New Limit**
9. Enter **Cellphone Number**
(SMS with 5 digit pin will be sent)
10. Enter **5 Digit Pin** on ATM
11. Back to main screen

Increase Monthly Withdrawal Limit



1. Insert **Card** and enter **5 Digit Pin**
2. Select **More Services**
4. Select **Manage Cards**
5. Select **Card Limits**
6. Select **Yes**
7. Select **Monthly Limit**
8. Enter **Amount for New Limit**
9. Enter **Cellphone Number**
(SMS with 5 digit pin will be sent)
10. Enter **5 Digit Pin** on ATM
11. Back to main screen