COMPETITION TERMS AND CONDITIONS (TERMS)

1.	Name of competition	LookSee Black Friday Solar Subscription Competition (**Competition**)
2.	Promoter of competition	The Standard Bank of South Africa Limited (**Standard Bank/We/Us/Our**)
3.	Start date of Competition	00h00 on 1 November 2026
4.	End date of Competition	23h59 on 31 December 2026
5.	What are the requirements to enter the Competition?	You must: 5.1 be 18 years or older; 5.2 permanently reside in the Republic of South Africa; and 5.3 be eligible for a GoSolr solar system subscription.
6.	How to enter the Competition	Complete the form on either one of the following web pages; 1. https://looksee.gosolr.insurancearchitects.co.za/gosolr/calculator, or 2. https://www.gosolr.co.za/looksee then purchase a solar system subscription from GoSolr, during the Competition Period and stand a chance to win 12 months free on your subscription. **Subscriptions for solar systems larger than the Large 3-Phase system are not eligible for this Competition.**
7.	Who is excluded from the Competition	1. Clients who purchase a subscription with GoSolr directly (not through the LookSee link above). 2. Clients who purchased a subscription before the Competition start date. 3. Employees of Standard Bank (permanent and contract).
8.	How many times you can enter the Competition	Each subscription will earn one entry.
9.	What is the Prize	12 months free of your subscription to the maximum value of R42 000 (**Prize**). The value of your Prize is calculated as follows: • Small system at R1 470 per month, total value for 12 months = R17 640 • Medium system at R2 558 per month, total value for 12 months = R30 696 • Large system at R3 349 per month, total value for 12 months = R40 188 • Large 3-phase system at R3 499 per month, total value for 12 months = R42 000 If you change from a large system to a small system after winning a Prize, you will not receive the difference in cash.

		If you change from a small system to a medium, large or 3-phase large system after winning the Prize, you must pay the excess amount for the subscription.
10.	How many Prizes can be won?	One
11.	Number of Prize winners	One
12.	How Prize winner/s is/are selected?	Lucky draw
13.	Date that we will determine the Prize winner/s	11 January 2027
14.	Date that we will notify the prize winner/s	Between 14 and 18 January 2027
15.	How we will contact the Prize winner	Email and telephonically
16.	How the Prize will be awarded to the Prize winner	Your subscription account with GoSolr will be credited for 12 months at no cost to you.
17.	Other terms	If you purchase a subscription and do not win the Prize, you are still bound to GoSolr's subscription terms and conditions. Installation of the solar system will be arranged with the winner by GoSolr and may fall outside the Competition Period.

18. **GENERAL**

18.1 Please pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.

18.2 We are the promoter of the Competition. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.

18.3 These Terms are governed by the Consumer Protection Act 68 of 2008.

18.4 These Terms apply to the Competition and all information relating to the Competition (including any promotional or advertising material that is published).

18.5 By entering the Competition, you are bound by these Terms and if applicable, the terms of the Prize and the Standard Bank product terms and conditions that relate to the Competition or the Prize.

18.6 If the Prize involves any goods or services provided by a third party, the Prize will be subject to the third party's terms and conditions.

18.7 ***We reserve the right to amend these Terms.***

18.8 ***We must process your personal information to validate your entry and if you are a Prize winner, to make the Prize available to you. Protecting the privacy, confidentiality and security of your personal information is very important to us. You may access our privacy statement on: https://www.standardbank.co.za/southafrica/personal/about-us/legal/privacy-statement for more information on: how we process your personal information, your privacy rights and how the law protects you. If you do not agree, please do not enter the Competition.***

18.9 ***We may declare the Prize forfeited (lost) and we may choose a new Prize winner, if:***

18.9.1 ***a Prize winner's entry is not valid.***

18.9.2 **a Prize winner has breached these Terms or the terms of any product the Prize winner holds with us.**

18.9.3 ***a Prize winner cannot be contacted or does not accept the Prize within 7 days from the date that the Prize winner was contacted about the Prize.***

18.9.4 ***a Prize winner gives up the Prize or we determine that the Prize winner has given up the Prize.***

18.9.5 ***a Prize winner did not qualify to enter the Competition.***

18.9.6 ***a Prize winner cancels the subscription prior to installation.***

18.10 If there is a dispute in respect of these Terms or the Competition, our decision is final and binding.

18.11 If the Prize winner agrees to it, we may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the date on which the Prize winner accepts the Prize. We will determine the nature and distribution of these materials. If a Prize winner does not consent to the publication of their name and/or photo, the Prize winner will still receive the Prize.

18.12 The Prize may not be transferred from you to any other person and may not be exchanged by you for any other item. We do however reserve the right to substitute the Prize with any other prize of a similar commercial value.

18.13 ***We are not responsible if your entry is not successfully submitted or a Prize winner does not successfully receive or take up a Prize for any reason, including because of a technological failure.***

18.14 ***We are not responsible for any loss or damage which you or any third party may suffer as a result of you participating in the Competition or accepting a Prize.***

18.15 ***If required by the Minister for Trade, Industry and Competition, the National Consumer Commission or for any other reason, we can end the Competition immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.***

18.16 ***Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.***

18.17 The following people cannot participate in the Competition:

18.17.1 directors, employees, agents or consultants of Standard Bank; or

18.17.2 immediate family members of any of the persons specified in clause 18.17.1;

18.17.3 suppliers of any goods or services under the Competition.