

EXTERNAL COMPETITION TERMS AND CONDITIONS (TERMS)

1.	Name of competition	Clicks Playground Activation Social Media Competition and Spin & Win Competition ('the Competition)
2.	Promoter of competition	The Standard Bank of South Africa Limited , Registration No. 1962/000738/06 ('Standard Bank/We/Us/Our'), an authorised financial services and registered credit provider (NCRCP15).
3.	Competition date	17 – 18 October 2026 (Competition Period)
4.	What are the requirements to enter the Competition?	You must: 4.1 be 18 years old or older; and 4.2 be ordinarily resident in South Africa; and 4.3 have a valid Instagram, Facebook or X account (as applicable to the Competition post); for Option 1 and 4.4 must be an active UCount Rewards member
5.	How to qualify for entry into the competition	To qualify for entry into the Competition you must, during the Competition Window: Option 1: Take a picture at the UCount stand at the Clicks Playground tag Standard Bank and you could stand a chance to win R2000 (20 000) UCount Rewards Points. 10 winners only. Your comment must remain visible until the Prize winner has been determined. Option 2: Spin & Win – spin the wheel to stand a chance to win R2000 (20 000) UCount Rewards Points. 10 winners only
6.	How to enter the Competition	On the Competition start date, during the Competition Period, you must complete the steps in clause 5 above.
7.	How many times you can enter the Competition	Option 1: Once per person per social media platform on which the Competition is published. Duplicate entries on the same platform will be treated as one entry. Option 2: Once per person Participants may only win the R2000 prize through either Option 1 or Option 2 and are not eligible to win under both competition options
8.	What are the Prizes	20 000 UCount Rewards Points value of R2000
9.	How many Prizes can be won?	Twenty (20) Prizes can be won.
10.	How Prize winner/s is/are selected?	Option 1: The Prize winners will be selected at random from all valid entries received during the Competition Window across the applicable Standard Bank social media Competition posts.

		Option 2: Prize winners are participants whose spin lands on the R20,000 prize segment
11.	Date that we will determine the Prize winner/s	23 rd October 2026
12.	Date that we will notify the prize winner/s	Option 2: Prize winners will know the outcome as soon as their spin is completed.
13.	How the Prize will be awarded to the Prize winner	The Prize winner will be contacted by Standard Bank using the social media account used to submit the winning entry and may be required to provide a valid email address/ID number and any information reasonably required to verify eligibility and deliver the Prize.

14. GENERAL

- 14.1 We are the promoter of the Competition. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.
- 14.2 These Terms are governed by the Consumer Protection Act 68 of 2008.
- 14.3 These Terms apply to the Competition and all information relating to the Competition (including any promotional or advertising material that is published).
- 14.4 By entering the Competition, you are bound by these Terms and if applicable, the terms of the Prize and the Standard Bank product terms and conditions that relate to the Competition or the Prize.
- 14.5 If the Prize involves any goods or services provided by a third party, the Prize will be subject to the third party's terms and conditions.
- 14.6 ***We reserve the right to amend these Terms.***
- 14.7 ***We must process your personal information to validate your entry and if you are a Prize winner, to make the Prize available to you. Protecting the privacy, confidentiality and security of your personal information is very important to us. You may access our privacy statement on: <https://www.standardbank.co.za/southafrica/personal/about-us/legal/privacy-statement> for more information on: how we process your personal information, your privacy rights and how the law protects you. If you do not agree, please do not enter the Competition.***
- 14.8 ***We may declare the Prize forfeited (lost) and we may choose a new Prize winner, if:***
- 14.8.1 ***a Prize winner's entry is not valid.***
- 14.8.2 ***a Prize winner has breached these Terms or the terms of any product the Prize winner holds with us.***
- 14.8.3 ***a Prize winner cannot be contacted or does not accept the Prize within 3 days from the date that the Prize winner was contacted about the Prize.***

- 14.8.4 ***a Prize winner gives up the Prize or we determine that the Prize winner has given up the Prize.***
- 14.8.5 ***a Prize winner did not qualify to enter the Competition.***
- 14.9 If there is a dispute in respect of these Terms or the Competition, our decision is final and binding.
- 14.10 If the Prize winner agrees to it, we may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the date on which the Prize winner accepts the Prize. We will determine the nature and distribution of these materials. If a Prize winner does not consent to the publication of their name and/or photo, the Prize winner will still receive the Prize.
- 14.11 The Prize may not be transferred from you to any other person and may not be exchanged by you for any other item. We do however reserve the right to substitute the Prize with any other prize of a similar commercial value.
- 14.12 ***We are not responsible if your entry is not successfully submitted or a Prize winner does not successfully receive or take up a Prize for any reason, including because of a technological failure.***
- 14.13 ***We are not responsible for any loss or damage which you or any third party may suffer as a result of you participating in the Competition or accepting a Prize.***
- 14.14 ***If required by the Minister for Trade, Industry and Competition, the National Consumer Commission or for any other reason, we can end the Competition immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.***
- 14.15 ***Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.***
- 14.16 The following people cannot participate in the Competition:
- 14.16.1 directors, employees, agents or consultants of Standard Bank; or
- 14.16.2 immediate family members of any of the persons specified in clause 14.16.1;
- 14.16.3 suppliers of any goods or services under the Competition.