

# Your Access Account

2024 pricing



### The key to igniting your financial future.

Starting 1 January 2024, your monthly account fee will undergo a slight increase. You can keep accessing the same excellent service and expanded value to help you bank better.

# It offers excellent value for only R6.95 per month:

ATM cash deposit

**R1.40** 

ATM cash withdrawals per R1 000 up to R2 000

R9

Prepaid airtime top-up fee

60c

Instant Money<sup>™</sup> values below R500 for only

**R9.50** 

FREE unlimited card swipes

**FREE** 

access to our Banking App\* for managing your account on the go

FREE Will drafting

\*Ts&Cs apply.

# What you get with a bundled Access account

All bundle product prices are for existing customers only.



- Balance enquiries on the Mobile App, ATM, Cellphone, Telephone and Internet Banking (view)
- MyUpdates (In-app and email notifications)

- Subscription to Standard Bank Mobile App, Internet Banking and Cellphone Banking.



#### **Unlimited electronic transactions**

- Electronic inter-account transfers
- Electronic account payments
- Send money
- Debit orders

#### - Stop orders

- POS purchases

#### **In-bundle transactions:**

- Free Standard Bank ATM cash withdrawals up to R2 000 per month. Thereafter R2.40 per R100 or part thereof
- Free Standard Bank ATM cash deposits up to R2 000 per month.

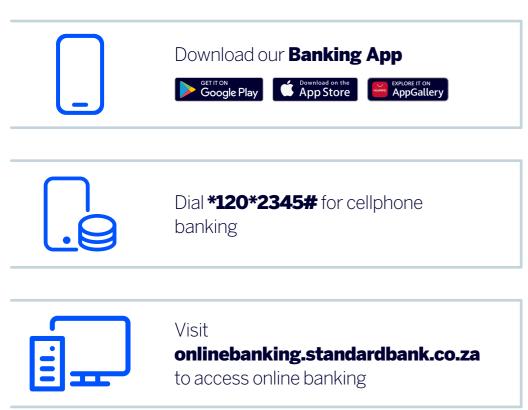


You get everything from the R49 per month bundle, PLUS a R2 000 embedded death benefit

# Save money and time with SELF-SERVICE BANKING

Skip the lines, our self-service platforms are here to make payments, deposits, transfers, and other account management easy and convenient.

#### To activate your preferred self-service platform:













# **Save money and time with these SMART TIPS**



Buy prepaid airtime or electricity on Internet Banking, the Banking App or by dialling \*120\*2345#.



Go for **point-of-sale cashback withdrawals** instead of the ATM to save on withdrawal fees.



Make payments and transfers, check your balances, and get stamped bank statements on **our Banking App**.



Buy lotto tickets on the Banking App or through Cellphone Banking by dialling **\*120\*2345#**.



# Save money and time, GO CASHLESS & CARDLESS AT THE TILL

When you don't have cash, card on hand, or simply need to take extra precaution when paying for items, use any of our value-added products to pay online or instore quickly and easily.



**Tap to Pay:** Go contactless at the till. Tap-to-pay for items worth R500 or less – it's fast, safe and requires no PIN.



**Instant Money™:** Receive, store, spend and send money from your cellphone without the need for a bank account.



**SnapScan:** Link your Standard Bank Card to the SnapScan app and make purchases directly from your smartphone by scanning the retailers SnapCode.



**Samsung Pay:** Make purchases using your Samsung Galaxy smartphone anywhere contactless is available.



**Apple Pay:** Apple Pay is a mobile payment and digital wallet service that you can use on your iPhone, Apple watch, iPad, or Mac.

# Make future plans today and you will thank yourself later

Stay ahead of your goals by planning for the future and building savings that will allow you to seize chances or weather difficult times. Visit www.standardbank.co.za to learn more about our comprehensive Savings accounts and Flexible Plans.



#### **PureSave account**

Open and pay zero monthly fees on this no-debit-order savings account that allows you to transact and shop for what you want today, while saving and earning interest for tomorrow.



#### **Society Scheme savings account**

Enjoy unique benefits when you save together as a stokvel, burial society, social or investment club. Pay zero monthly fee if you keep a balance of R10 000 or more.



#### Flexible Life plan

Leave your family a lump sum payout to help kick-start their future when you no longer can.



#### Flexible Funeral plan

For as little as \*R42 per month, your loved ones don't need to worry about your funeral expenses should the unexpected happen.



| Monthly fees                        |       |
|-------------------------------------|-------|
| Monthly administration fee          | R6.95 |
| Internet, cellphone and Banking App | Free  |

| Withdrawals               | ATM   | Branch   |
|---------------------------|---|--|
| Standard Bank             | R9 per R1 000 or part thereof, up to a combined R2 000 limit per month, thereafter R2.40 per R100 or part thereof. The R2 000 limit per month is shared between Standard Bank and Other Bank ATM withdrawals.     | R80 + R3 per R100 or part thereof. An additional fee of R80 is charged when a representative comes on your behalf to do the transaction. |
| Other bank                | R10.50 per R1 000 or part thereof, up to a combined R2 000 limit per month, thereafter R2.40 per R100 or part thereof. The R2 000 limit per month is shared between Standard Bank and Other Bank ATM withdrawals. | -  |
| International             | R3 per R100 or part thereof (min R70) + International transaction fee of 2.75%  | -  |
| Coin withdrawal           | -   | R80 + R15 per R100 or part thereof   |
| Notes and coin withdrawal | -   | R80 + R3 per R100 (for notes) + R15 per R100 (for coins) or part thereof   |
| Cash for cash (Change)    | -   | R160 + R15 per R100 or part thereof  |

| Deposits               | ATM                            | Branch   |
|------------------------|--------------------------------|--|
| Notes                  | R1.40 per R100 or part thereof | R80 + R3 per R100 or part thereof  |
| Coin deposit           | -                              | R80 + R15 per R100 or part thereof                                       |
| Notes and coin deposit | -                              | R80 + R3 per R100 (for notes) + R15 per R100 (for coins) or part thereof |

| Payments                              | Online | ATM   | Branch                               |
|---------------------------------------|--------|-------|--------------------------------------|
| Inter-account transfers               | Free   | Free  | R80                                  |
| Account payments                      | R1.25  | R1.25 | R80                                  |
| Immediate payments below R2 000       | R10    | -     | 0.32% of value. Min R345. Max R1 730 |
| Immediate payments R2 000 and above   | R50    | -     | 0.32% of value. Min R345. Max R1 730 |
| Debit orders                          | R3.50  | -     | -                                    |
| Stop order (scheduled payments)       | R1.25  | -     | -                                    |
| Stop order - amend, establish, cancel | Free   | -     | R35                                  |

| Instant Money™                            | АТМ   | Branch |
|---|-------|--------|
| Create voucher using Instant Money Wallet | R9.50 | R9.50  |
| Below R500                                | R9.50 | R9.50  |
| R500 to below R1 000                      | R13   | R13    |
| R1 000 and above                          | R16   | R16    |

| Card purchases          | Point of sale  |
|-------------------------|----------------|
| Purchases               | Free           |
| Cashback                | R1.40          |
| Purchase with cashback  | R1.40          |
| International purchases | 2.75% of value |
| POS decline             | R8,50          |

| Prepaids         | Online | АТМ                                      |
|------------------|--------|--|
| Airtime          | R0.60  | Standard Bank - R0.60   Other bank - R15 |
| Electricity      | R1.60  | R1.60                                    |
| Lotto            | R2.90  | R2.90                                    |
| Voucher purchase | R2.90  | -  |

| Statement fees  | Online                                       | АТМ                  | Branch |
|---|--|----------------------|--------|
| Balance enquiry   | Free   | View Free   Print R1 | R18    |
| Balance enquiry other bank  | -  | R10.50               | -      |
| Monthly statements: charged per 30 day period (Posted statements are R50 per statement) | Free up to 6 months thereafter R10 per month | R7.50                | R50    |
| eStatements   | Monthly - R15   Weekly - R30   Daily - R60   | -                    | -      |

| Notifications   |                                  |
|---|----------------------------------|
| MyUpdates (Free for 1 email address or for in-app notifications. R11 monthly for additional email addresses. SMS notifications will be charged at 30c per SMS, and the total charge will be posted to the account at the end of the month.) | In-app: Free<br>SMS: 30c per SMS |
| Email payment notification (Payment notification sent through the branch is charged at R25)   | R1.50                            |
| SMS payment notification requested for payment  | R1                               |
| Scheduled payment monthly notification  | R1                               |

| Other fees       | Online | ATM                                | Branch                           |
|------------------|--------|------------------------------------|----------------------------------|
| Pin reset        | -      | Free                               | R12                              |
| Card replacement | -      | -                                  | R160                             |
| Proof of banking | Free   | 1 Free per month, thereafter R7.50 | 1 Free per month, thereafter R25 |
| Subsidy letter   | -      | -                                  | R22                              |

| Unsuccessful/ disputed transaction fees   | Online  | ATM  | Branch |
|---|---|--|--------|
| ATM decline   | -   | Standard Bank — Free<br>Other bank — R8.50 | -      |
| Stop payments   | R2  | -  | R80    |
| Unpaid debit orders   | R25   | -  | -      |
| Unpaid stop orders  | R25   | -  | -      |
| Future dated  | R25   | -  | -      |
| Disputed debit orders under 40 days   | Values under R500 — R5<br>Values R500 to R1 000 — R10 | -  | R50    |
| Disputed debit orders above 40 days (Debit orders can only be disputed if the transaction is not older than 6 months) | -   | -  | R150   |

## **Contact us**

#### **General customer enquiries**

South Africa: **0860 123 000** International: **+27 10 249 0423** 

Internet Banking: www.standardbank.co.za

Cellphone Banking: **\*120\*2345#** 

Dedicated Email: information@standardbank.co.za

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#### **UCount Rewards**

Call: **0860 UCOUNT (82 68 68)** Email: **enquiries@UCount.co.za** 

#### Lost or stolen cards

South Africa: **0800 020 600** International: **+2710 249 0100** 

#### **Fraud**

South Africa: **0800 020 600** International: **+2710 249 0100** 



Standard Bank will never ask you for personal information over the phone or send you links that take you to a site where you are required to capture your Internet Banking details. Stay safe & stay alert.



Standard Bank supports the Ombudsman for Banking Services. Sharecall number 0860 800 900

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Our products and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your contract carefully. If you have any questions or need more information, please contact your branch. Standard Bank subscribes to the Code of Banking Practice. Please ask your branch for details.

Fees effective from the 1 January 2024 (Including VAT).

Terms and conditions apply. **Authorised financial services and registered credit provider (NCRCP15).** The Standard Bank of South Africa (Registration Number 1962/000738/06) is an authorised financial services and credit provider (NCR CP15).