

## **THE STANDARD BANK OF SOUTH AFRICA LIMITED (STANDARD BANK/WE/US/OUR): TERMS AND CONDITIONS (TERMS) FOR THE UCOOK PROMOTIONAL OFFER (TERMS)**

By accepting and making use of the Offer (as defined below), you agree to these Terms and warrant that you can enter into a legally binding agreement.

Please pay special attention to the sections that are in bold. These are important clauses which explain what may limit our responsibility or involve some risk for you.

### **1. ABOUT THE OFFER**

- 1.1 In collaboration with Supper Society Proprietary Limited (**UCOOK**), we are offering you a discount of 30% off your first four successfully billed orders made during the Offer Period (as defined below) through [www.ucook.co.za](http://www.ucook.co.za) (**Offer**), when you pay with your qualifying Standard Bank personal debit (cheque) or credit card (**Card**).
- 1.2 This Offer starts at 00:00 on Tuesday, 28 January 2020 and ends at 23h59 on Wednesday 11 March 2020 (**Offer Period**).
- 1.3 We or UCOOK may change these Terms at any time. By participating in this Offer, you agree that the latest version of these Terms applies to you.

### **2. WHO QUALIFIES FOR THIS OFFER**

- 2.1 To qualify for this Offer, you must:
  - 2.1.1 be an individual (i.e. not a juristic person);
  - 2.1.2 be 18 years or older;
  - 2.1.3 be the registered and primary cardholder of a valid Card, with a Card account in good standing. Purchases concluded with any co-branded, commercial and/or corporate Card are excluded from the Offer;
  - 2.1.4 not be in breach of your obligations to us, for example, all amounts that you owe us must be paid;
  - 2.1.5 be a first-time customer of UCOOK and be within their current delivery geography of Cape Town, Johannesburg, Pretoria, Durban, Port Elizabeth, East London and other surrounding areas,  
  
collectively referred to as the **Qualifying Criteria**.
- 2.2 If you meet all the Qualifying Criteria, you can take up the Offer.

### **3. HOW THE OFFER WORKS**

- 3.1 Sign up with UCOOK during the Offer Period via [www.ucook.co.za](http://www.ucook.co.za).

- 3.2 Once you have registered with UCOOK, use your Card to buy any meal-kit box with two, three or four meals per week and quote the promo code “#STB3035” at check out.
- 3.3 Check your receipt to see that the promotion has been added in your order details tab when checking out – if it is not there, the promotion has not been successfully applied to your account and first order.
- 3.4 To take full advantage of the Offer, you must ensure that all four orders are placed within the Offer Period.
- 3.5 You can only take up this Offer once during the Offer Period.

#### 4. **GENERAL TERMS**

- 4.1 We are the promoter of this Offer. Any reference to **we/us/our** includes our directors, members, partners, sponsors, agents or consultants, where the context allows for it.
- 4.2 By participating in this Offer, you agree to be bound by:
  - 4.2.1 the latest version of these Terms;
  - 4.2.2 your Card account terms and conditions; and
  - 4.2.3 UCOOK’s terms and conditions.
- 4.3 These Terms apply to this Offer and all other information relating to this Offer and any promotional or advertising material that is published.
- 4.4 **We or UCOOK may need to process your personal information to validate your acceptance and if you qualify for the Offer, to make the Offer available to you. By accepting this Offer, you consent to us or UCOOK processing your personal information for this purpose. If you do not consent to us or UCOOK processing your personal information, please do not accept and/or participate in this Offer.**
- 4.5 The Offer has no cash value and cannot be sold or otherwise exchanged.
- 4.6 The Offer cannot be used together with any other similar offer or campaign promoted by us or UCOOK.
- 4.7 **You cannot benefit (or will forfeit your benefit) under this Offer if you breach the terms referred to in clause 4.2 at any time.**
- 4.8 **We assume no liability for any services and/or advice, whether correct or incorrect, which you receive and/or request over and above this Offer.**

- 4.9 **We are not responsible for any loss or damage arising from your participation in this Offer. While you participate in this Offer, you indemnify us against any loss or damage which we or any third party may suffer because of your participation in the Offer.**
- 4.10 We or UCOOK may terminate this Offer immediately and without notice to you. In such event, you waive any rights, which you may have against us or UCOOK and you acknowledge that you will have no recourse or claim against us or UCOOK.
- 4.11 If there is any dispute regarding the Offer or these Terms, our decision will be final and binding.