



8 April 2020

DO YOU HAVE INSURANCE ON YOUR STANDARD BANK LOAN OR CREDIT CARD?

YES

NO

Did the loan require compulsory credit life cover? (ie: Homeloan clients who had a combined income of less than R25'000 p/m at grant stage and Personal Term Loans)

NO

YES

Was the loan granted
AFTER 9 Aug 2017.

YES

You can claim for up to **12 monthly** instalments if you are retrenched or unable to earn any income**.

NO

Personal Term Loan policies offer retrenchment cover which you can claim for. You may also qualify for Standard Bank's discretionary instalment relief payment. These payments fall outside the policies.

Did you take voluntary credit life retrenchment cover with your loan?
(ie: Homeloan, Credit Card, Revolving loan, Vehicle and Asset finance loan and Student Loan)

YES

You can claim if you are retrenched* in terms of Section 189 of the Labour Relations Act.

NO

Standard Bank has offered various relief options to assist you in **helping you meet your financial obligations.**

Find
out more
here

Our debt relief solutions should you be struggling to repay your loan:

**debtcarecentre@
standardbank.co.za
or call 0860 123 000**

*** This only applies to formally employed persons.
Note that certain exclusions may apply.

**Should you qualify to claim, you can submit your claim to:
CreditLifeDDDR@standardbank.co.za or call 0860 123 000**

The Credit Life Insurance policies are underwritten by Liberty Group Limited. The Standard Bank of South Africa Limited is a juristic representative of Standard Bank Insurance Brokers an authorised FSP (FAIS no. 224). Terms and Conditions apply.