

THE STANDARD BANK OF SOUTH AFRICA LIMITED (STANDARD BANK/WE/US/OUR)
TERMS AND CONDITIONS (TERMS) FOR THE BOOKING.COM PROMOTIONAL OFFER

Please read the Terms carefully and pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.

1. INTRODUCTION

- 1.1 We, together with Booking.com B.V. (**Booking.com**) are offering holders of a Standard Bank consumer credit, consumer cheque, business cheque or corporate credit card that can be used for e-commerce transactions (Standard Bank debit cards are currently excluded) (**Eligible Cards**) cashback of up to 5% on accommodation booked through Booking.com on www.booking.com/standardbank (**Offer**).
- 1.2 The Offers start at 00:00 on Tuesday, 29 September 2020 and will end at 23:59 on Wednesday, 31 March 2023, or earlier, as we or Booking.com may determine and in such event, we will amend these Terms accordingly to reflect such earlier date (**Offer Period**).

2. WHO QUALIFIES FOR THE OFFER

To qualify for the Offer, you must meet the following requirements:

- 2.1 be 18 years or older;
- 2.2 be the holder of a valid Eligible Card, whose Eligible Card account is in good standing;
- 2.3 your Eligible Card must be enabled for e-commerce transactions;
- 2.4 you must not be in breach of:
- 2.4.1 any of the terms and conditions which apply to your Eligible Card;
- 2.4.2 any applicable Booking.com terms and conditions.

3. HOW TO ACCEPT THE OFFER

- 3.1 You must visit www.booking.com/standardbank and log in or register on Booking.com.
- 3.2 Browse for your accommodation and travel dates and select and reserve the accommodation you would like to book.
- 3.3 Enter your details, where required. On the reservation page, enter the details of the Eligible Card to qualify for the Offer. Booking confirmation will be sent to the email you have entered for reservation.
- 3.4 Pay for accommodation using the Eligible Card on www.booking.com/standardbank.
- 3.5 **The Offer is only applicable for room charges. All other fees and charges, including but not limited to local government taxes, service charges, food, beverage or room service charges will not be eligible for the Offer.**
- 3.6 **Please note that you will not receive the cashback in terms of the Offer immediately. Booking.com will at its sole discretion determine if your reservation is eligible for the Offer after you have checked-out of the accommodation you have booked through www.booking.com/standardbank. Validation of your stay and payment of the Offer will occur within 65 (sixty-five) days of check-out.**
- 3.7 **Cashback will be credited by Booking.com to the Eligible Card account that was used for the booking within 65 calendar days upon completion of your accommodation stay. In the event that the Eligible Card account is subsequently**

closed or the Eligible Card is lost or blocked, Booking.com will not be able to credit you with the Offer.

3.8 You may take up the Offer as many times as you wish.

3.9 If you comply with the requirements set out in clause 2 above and this clause 3, you automatically qualify for the Offer.

3.10 **Please note:**

3.10.1 **reservations made directly through the Booking.com website (www.booking.com) and the Booking.com mobile application will not qualify for the Offer;**

3.10.2 **the 5% cashback under the Offer will be calculated based on your original booking value in South African Rands and will be credited in South African Rands; subject to any foreign exchange conversion rates and fluctuations, where applicable. Cashback under the Offer is non-transferable and will be credited to the Eligible Card account.**

4. GENERAL

4.1 We are the promoter of the Offer. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.

4.2 **By participating in the Offer, you agree to be bound by:**

4.2.1 **these Terms; and**

4.2.2 **any Eligible Card terms and conditions;**

4.2.3 **Booking.com's terms and conditions.**

4.3 These Terms apply to the Offer and to all information (including promotional or advertising material that is published) in relation to the Offer.

4.4 **You will not benefit (or will forfeit your benefit) under this Offer if you breach the terms and conditions applicable to your Eligible Card at any time or if you breach any applicable terms of Booking.com.**

4.5 **We are not responsible for any loss or damage which you or any third party may suffer as a result of you taking up the Offer.**

4.6 **We are not responsible if you are not able to successfully take up the Offer for any reason, including because of an interruption in services or a technological failure, or for any other reason beyond our control, including acts of God, natural causes, the elements, civil commotion, riot, insurrection, acts of government, fire, explosion, epidemic, pandemic or like cause.**

4.7 **We and Booking.com will need to process your personal information to validate your booking and determine if you qualify for the Offer. By participating in the Offer, you consent to us processing your personal information for this purpose. If you do not consent, please do not participate in the Offer.**

4.8 **Please also note that Standard Bank does not own or control the Booking.com website, including www.Booking.com/standardbank and any personal and Eligible Card details you may enter on that website will be at your own risk.**

4.9 **We reserve the right to amend these Terms.**

- 4.10 ***We can end the Offer with immediate effect with or without notice to you. If this happens, you waive (give up) any rights, which you may have against us and you will have no claim against us.***
- 4.11 If there is a dispute in respect of these Terms or the Offer, our decision is final and binding and no correspondence will be entered into.
- 4.12 The Offer cannot be used together with any other similar offer or campaign promoted by us or Booking.com.